



# Making a referral



**Sahara Care**  
Pathways to Positive Outcomes

At Sahara Care, we want life in our assisted living services to be the most positive experience possible for service users.

When we receive a referral, we follow a robust admissions procedure, including a comprehensive assessment of the prospective service user, which includes spending time with them and talking to family, friends and other stakeholders, to ensure we can provide the care and support that will meet their needs and aspirations.

We recognise that each of our services is a community where the needs, wishes and lifestyle of each service user must be respected, in order to create a positive environment for everyone.

So the transition process is carefully managed, with opportunities for the new service user to visit the home and spend time with people already living there.

Each new service user comes to us for a one-month initial period, after which we carry out a review to ensure that the service user is comfortable and happy with us and that our services are meeting their needs and goals.

If you would like to make a referral to one of our services, or would like to arrange a visit to any of our homes, please contact us.



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